

IN THE SPECIFICATION

1. Please amend page 1, lines 5-6, of the specification as follows:

U.S. Patent Application No. 10/028,146 _____, filed December 21, 2001 _____, and entitled, "XML Element to Source Mapping Tree" is a commonly assigned co-pending application incorporated herein by reference.

2. Please amend page 36, lines 5-15, of the specification as follows:

Repository 80 is a storage resource for long term storage of the Cool ICE service scripts and short term storage of the state of a particular service. Further details concerning repository 80 may be found by consulting the above referenced, commonly-assigned, co-pending U.S. Patent Application (i.e., U.S. Patent Application No. 10/028,146, filed December 21, 2001, and entitled, "XML Element to Source Mapping Tree"). In the preferred mode of the present invention, the service scripts stored in repository 80 are typically very similar to mapper runs as described above. For a more detailed description of mapper runs, Classic MAPPER User Manual is available from Unisys Corporation and incorporated herein by reference.

3. Please amend page 36, lines 3-9, of the specification as follows:

Fig. 10 is a detailed diagram 440 showing operation of the security system during the honoring of a service request. The user, operating industry compatible, personalized computer, workstation 442, formats a service requests via commercially available web browser 444. In the preferred mode of the present invention, this is accomplished by then making a call to the Cool ICE system. The user simply requests access to the Cool ICE home page by transferring web browser 444 to the URL of Cool ICE system. After the Cool ICE home page has been accessed, one of the buttons is clicked requesting a previously defined service request. For additional detail on the service request development process, see above and the above referenced commonly assigned, co-pending U.S. Patent Application (i.e., U.S. Patent Application No. 10/028,146, filed December 21, 2001, and entitled, "XML Element to Source Mapping Tree")..